# 2020 Education Program Schedule

## Dates and Locations of all Programs

<table>
<thead>
<tr>
<th>Program Description</th>
<th>Location and Dates</th>
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<tr>
<td><strong>ACH PROCESSING AND COMPLIANCE</strong>&lt;br&gt;<strong>ONE-DAY SEMINAR</strong>&lt;br&gt;This full-day seminar brings you information you need to keep on top of the latest changes in the field of ACH processing. Presented in an easy-to-understand, one-day format, this seminar reviews the basis and structure of all ACH processing - the NACHA Rules. This seminar includes discussion on both receiving and origination.</td>
<td>Charleston Nov 19</td>
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<td><strong>ANTI-MONEY LAUNDERING AND BANK SECRECY ACT COMPLIANCE</strong>&lt;br&gt;<strong>TWO-DAY SEMINAR</strong>&lt;br&gt;This two-day school covers in detail the issues and opportunities in the ever-expanding environment of the Bank Secrecy Act, in this, its 50th year, and reviews the entire realm of BSA from “A” to “Z”. From decades old Currency Transaction Reporting (CTR) and various recordkeeping requirements, to institutional risk assessment, customer/member due diligence (CDD), and suspicious activity reporting, students from the novice appointee to the tenured BSA professional will find the discussions and interactions to be of great value.</td>
<td>Charleston Jul 09-10</td>
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<td><strong>COMPLIANCE FOR COMMERCIAL LOANS</strong>&lt;br&gt;<strong>ONE-DAY SEMINAR</strong>&lt;br&gt;This seminar will provide in-depth analysis and discussion regarding the compliance regulations that apply to commercial loans and the common issues and pitfalls that occur as a result.</td>
<td>Bridgeport Jan 09</td>
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<td><strong>FAIR LENDING: DETECT, MONITOR &amp; EXAM</strong>&lt;br&gt;<strong>ONE-DAY SEMINAR</strong>&lt;br&gt;Join this seminar as we explore the fair lending rules, how to detect potential issues, monitor for exceptions, and prepping for the fair lending exam. We will also incorporate mini-workshop examples to test your fair lending knowledge leveraging advertisements, loan files, exceptions and more!</td>
<td>Charleston Dec 08</td>
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<td><strong>MASTERING HMDA</strong>&lt;br&gt;<strong>ONE-DAY SEMINAR</strong>&lt;br&gt;This Mastering HMDA seminar provides a comprehensive discussion of the regulation and explanations of common errors and violations and reviews the continuing changes that have occurred. Throughout the presentation, the instructor discusses guidance published by the regulators and questions received from ProBank’s advisory service. The seminar provides the attendee the opportunity to get practical answers to their recurring questions.</td>
<td>Bridgeport Jan 08</td>
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<td><strong>TRID COMPLIANCE: FACING THE CHALLENGES</strong>&lt;br&gt;<strong>ONE-DAY SEMINAR</strong>&lt;br&gt;In this one-day seminar, we will briefly review the TRID rules and focus on real-world scenarios and examples that institutions face when actually trying to complete the loan estimate and closing disclosure forms, manage the process, monitor/audit results, and provide meaningful management reporting. We will take a deep dive into the challenges of TRID compliance, examiner hot buttons, and more!</td>
<td>Bridgeport Jan 07</td>
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<td><strong>WEST VIRGINIA DEPOSIT DOCUMENTATION</strong>&lt;br&gt;<strong>ONE-DAY SEMINAR</strong>&lt;br&gt;The focus is on the day the account is opened. It provides hard-to-get state law requirements for ownership and documentation. Attendees learn the “why” behind standard operating procedures. The program also covers CIP procedures and IRS Reporting compliance issues. The manual and the presentation suggest the procedures for standardizing the account opening process. The speaker uses “plain language” and “real-world” examples. Attendee participation is encouraged throughout the program.</td>
<td>Charleston Dec 08 Clarksburg Dec 10</td>
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## You will also receive

**A COMPLETE AND COMPREHENSIVE REFERENCE MANUAL**

**FREE TELEPHONE SUPPORT FOR NINETY DAYS**

**CONTINUING EDUCATION**

ProBank Austin is registered with the National Association of State Boards of Accountancy (NASBA) as a sponsor of continuing professional education on the National Registry of CPE Sponsors. State boards of accountancy have final authority on the acceptance of individual courses for CPE credit. Complaints regarding registered sponsors may be submitted to the National Registry of CPE Sponsors through its website: www.nasbaregistry.org.

ABA Professional Certifications is dedicated to promoting the highest standards of performance and ethics within the financial services industry. Most ProBank Programs have been approved for CRCM credits. This statement is not an endorsement of this program or its sponsor.
How to Register

MAIL TO:  
ProBank Austin  
Education Division  
950 Breckenridge Lane, Suite 280  
Louisville, KY 40207

CHARGE PAYMENTS ONLY:  
FAX: 502-451-6755  
PHONE: 800-523-4778,  
Select Option 1 (or Ext. 205 or 235)  
WEB: www.probank.com

MAKE CHECK PAYABLE TO:  
ProBank Austin

RECEIVE YOUR SPECIAL PRICING: ONE-DAY PROGRAM  
1. Mail or Fax: using this form  
2. Online: enter code 20WVB25  
3. By Phone: reference code 20WVB25

Standard registration includes electronic manual.  
For more information on registering to receive a printed manual,  
please visit www.probank.com.

One-Day Program Standard Registration fee is $385, use this form or  
code 20WVB25 and your fee is just $360!  
*When registering online, please register each attendee separately.

RECEIVE YOUR SPECIAL PRICING: TWO and THREE-DAY PROGRAMS  
1. Mail or Fax: using this form  
2. Online: enter code 20WVB40  
3. By Phone: reference code 20WVB40

Standard registration includes electronic manual.  
For more information on registering to receive a printed manual,  
please visit www.probank.com.

Two-Day Program Standard Registration fee is $735, use this form or  
code 20WVB40 and your fee is just $695!  
*When registering online, please register each attendee separately.

Three-Day Program Standard Registration fee is $1,085, use this form or  
code 20WVB40 and your fee is just $1,045!  
*When registering online, please register each attendee separately.

Additional Seminar Information

The Manual  The manual provides attendees with a valuable reference tool that summarizes the requirements of the various laws and regulations.

Suggested Dress  Meeting room temperatures are often difficult to control. Please dress for comfort. Business casual dress is appropriate for all ProBank seminars.

Field Of Study  Specialized Knowledge

Questions? Call 800-523-4778. For program questions, more information or refunds, ask for ext. 205 or ext. 235. For administrative policies, such as complaint resolution, ask for extension 222.

Confirmations  You will receive a written confirmation of your seminar registration within ten days after we receive payment. If an e-mail address is provided, your confirmation will be sent via e-mail. Please make sure to add registrar@probank.com to your list of approved e-mail addresses.

ProBank Inclement Weather Line  In the event of inclement weather in your area, please call (502) 479-5241 for any seminar cancellations. If ProBank cancels a program due to weather, ProBank will refund the entire registration fee. If a program is not canceled and you choose to cancel your attendance, refunds will not be granted; however, substitutions are always welcome or you may transfer to another seminar by calling ProBank no later than the day of the program.

Cancellation Policy  If you cancel at least seven days prior to the seminar date, we grant full refunds. If you cancel six days or less, there will be a cancellation fee of $100 for each day of the seminar. Refunds will not be granted for “no-shows” or for cancellations received on the date of the seminar. Substitutions are welcome at any time. If ProBank cancels a seminar for any reason, we will refund the entire registration fee. ProBank reserves the right to cancel the program when necessary. ProBank is unable to reimburse for travel expenses related to a canceled program. Please consider making refundable reservations or call us to confirm program before making reservations.

Payment must accompany registration

☐ PAYMENT BY CHECK ENCLOSED  ☐ TOTAL REGISTRATION FEES: $__________

☐ CHARGE MY:  ☐ MASTERCARD  ☐ VISA  ☐ DISCOVER  ☐ AMEX

CARD NUMBER  
EXP DATE  
CVV (SECURITY CODE)

CARDHOLDER’S NAME  
CARDHOLDER’S BILLING ADDRESS

CITY / STATE / ZIP

AUTHORIZED SIGNATURE

Presented In 2020 By ProBank Austin

Seminar Fee Includes:

✔ Lunch  
✔ Coffee Breaks  
✔ All Course Materials  
Breakfast and parking are on your own.